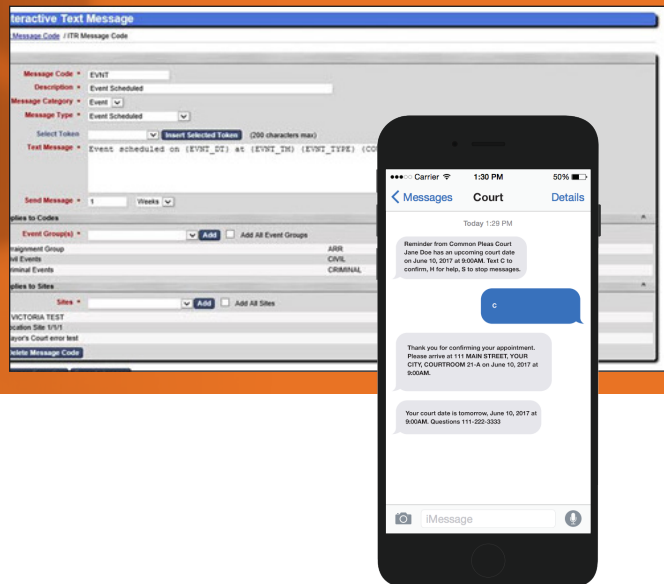


Automated Reminders

Interactive Voice and Text Response



Research shows that the simple act of reminding people about upcoming events, payment due dates, and other case-related obligations dramatically improves compliance. Proactive engagement systems are a proven tool for communicating with citizens, improving public safety, and helping justice agencies to reduce costs and increase community satisfaction along the way.

Our automated reminder system provides cloud-based interactive voice and text response systems (IVR/ITR) for integrating reminders, notifications, and alerts with our suite of our equivant solutions. This customizable phone response system leverages normal phone operations like inbound, automated call inquiries and outbound notification calls. The text response system provides outbound text messaging for constituents with smartphones.

A citizen places a call to your agency:

- Learn if s/he has an outstanding balance
- Check on an upcoming court date

An automated call or text is sent from your agency:

- Remind clients of obligations
- Advise participants of a hearing reset
- Remind parties about upcoming payments due

Remind clients of court dates, obligations, hearing resets, and more.

About equivant

We are driven by a justice system that instills confidence through its processes and is accessible to all citizens. Like you, equivant aims to embrace community while advancing justice and deliver better outcomes to all who touch the justice system. We do this through our deep domain knowledge, modern technologies, and expert services that help promote public and individual safety by informing decisions at every step. As fellow stewards of justice, equivant is committed to your mission and we value your ideals. Our people operate with fairness and integrity, believing that there is no such thing as "good enough".