

# eServices Suite™

Securely extend your court services to stakeholders from anywhere, at anytime.

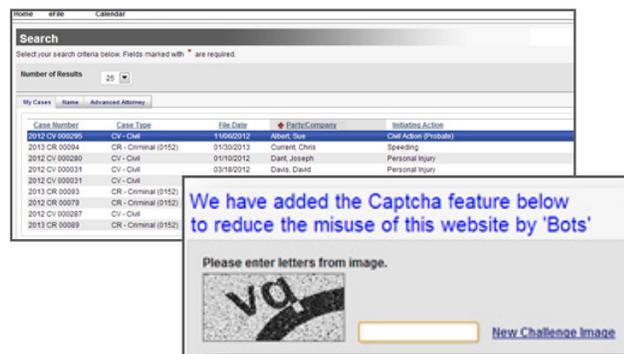
Our eServices Suite is a collection of integrated applications that work individually or in concert to help you advance your mission and better provide services to the community, attorneys, and justice partners. Each application is highly configurable allowing you to decide what information is available, to whom. With eAccess, ePay, JusticeFiling, and CV2Go your community will benefit from up-to-the-minute court case and calendar information, available 24/7. Our eServices Suite works together with our case management systems for a seamless, end-to-end court information solution.

## eAccess

eAccess helps you use resources more effectively by reallocating staff to other important work and away from handling routine inquiries about public records and scheduled events. With eAccess, you can meet the public's desire for more immediate information through electronic access from anywhere.

Our eAccess stands apart from other public access solutions by providing a unique tool kit that lets you create information portals for specific user groups like the general public, attorneys of record, probation officers, law enforcement, etc. Each portal can be completely tailored to extend more or less information depending on the users authorized for access. Additionally, eAccess provides:

- Security against unauthorized access and data mining through registrations, authentication, strong passwords, and Captcha
- Unique configurations per portal according to your preferences for search requirements, result displays, tool tips, help text, and image publishing
- Flexibility built in at every level to determine which case types, statuses, party types, dockets, documents, and detail data elements are available



## eServices Benefits

- Shift productivity into overdrive by extending self-help, with fewer disruptions and less data entry
- Promote happier communities with the convenience of online services available 24/7 from anywhere
- Encourage a paper-on-demand environment with access to electronic documents
- Publish more or less information depending on the type of consumer
- Register and authenticate users through secure portals for lookups, eFiling, and calendar subscriptions
- Build your own pages and panels with fields, tool tips, help text, links and more

## ePay

Availability of online payment has been shown to accelerate receipts and pay-outs, improving case flow, lessening foot traffic at the court and freeing up clerk staff who would otherwise be needed at the counter.

Our ePay solution lets your constituents make payments electronically, through the convenience of the web. Case, cost, and fee types on which payment can be made are completely configurable and you control whether surcharges or convenience fees are added, and for what.

- Configure ePay for any or all portals with payable rules (allow online, accept partial, add convenience fees, offer options, etc.) determined by the court and extended or removed from any portal
- Comply with PCI requirements with payors directed to your PayPal site and able to pay with a credit card or as a PayPal guest
- Optionally accept payments in advance before the ticket or case has even been filed!
- Publish immediate case updates as payments are made with receipts, dockets, and other records automatically created
- Activate our unique ePayPlus option where we operate as your merchant and manage all payments on your behalf – whether online or at the counter

## JusticeFiling

JusticeFiling is a complete, scalable electronic filing solution that lets attorneys, self-represented litigants, and other agencies electronically submit documents and new cases or matters to the court – anytime and from anywhere. All that's needed is an internet connection and authorization to file, and JusticeFiling takes care of the rest.

A simple and friendly interface for both filers and reviewers helps improve operational efficiency and productivity all around. JusticeFiling walks the user through every step and includes definable help messages and tool tips, along with confirmations, notifications, alerts, and updates.

- Quick and easy submission of new and subsequent filings for attorneys, self-represented litigants, justice agencies
- Configurable policies and preferences available for documents and dockets, time stamped at submission or acceptance
- Convenience of one-stop transactions where registered filers can look up, file, and pay in a single session
- Supports your paper-on-demand initiatives
- Automatic notifications of filing updates through the filer's queue, where he or she can manage account preferences, new case requests, filings on existing cases, payments, status notifications, and rejected filings
- Efficient management of filings through the clerk's queue for registration review and approval

eFile ID	Filing Type	Case Number	Case Title	Filing Status	File Date	Last Modified Date
100	New Case Request			FILED	09/25/2012 09:05 PM	09/25/2012 09:05 PM

## CV2Go

CV2Go for Attorneys is a notification subscription service for calendar, ROA/docket, and status updates offered to attorneys interacting with a court using one of our case management solutions. If schedules and cases span multiple participating courts, CV2Go consolidates this information and provides the necessary alerts. Choose one or all of the following: Email and iCal, CV2Go Portal, Mobile Apps (Blackberry, iPhone, iPad, Android), or Twitter (private tweets).

- Subscription/notification service for judge calendar/event updates and attorney case, docket, and calendar updates
- Updates for one or more calendars across one or more courts with consolidated views of information
- Auto-sync with your mobile devices such as smartphone, iPad, Android, etc.
- Quickly check for conflicts and calendar overlaps

We can provide the same notification and email solution for judges within the participating courts using CV2Go Judge.

## About CourtView Justice Solutions

For more than two decades CourtView Justice Solutions has successfully implemented dynamic and intelligent integrated technology solutions in justice agencies across the United States. We help courts, judges, clerks, prosecuting attorneys, public defenders, and probation offices enhance operations, increase access to justice and improve public safety. CJS is headquartered in North Canton, Ohio.

[Learn more at www.courtview.com](http://www.courtview.com)