

# ePay

## Electronic Payments

As a component of our eServices Suite, ePay provides the ability to process online payments through a payment gateway (e.g. PayPal). ePay is highly customizable, which allows each court to make configuration decisions based on its needs. Constituents conveniently make online payments against balances owed to the court. Our application updates the court case with receipts, dockets, disposition and other data once the payment has processed.

There are different implementation options for online payment at your Court based on the way you do business. Courts can choose whether to charge convenience fees to the constituents. Collecting convenience fees is one way to offset the technology costs or credit card transaction fees. We offer a turnkey solution that takes advantage of transactional pricing to provide the Court with an online solution with little to no up-front investment.

### Benefits of ePay

- Reduces foot traffic into the court
- Increases overall payments made to the court
- Constituents make payments without going to the court or mailing a check
- Advanced Payment feature allows users to submit payments on cases not yet filed at the court
- Fully integrated with the CMS to automatically update the court case with receipts, dockets and other records when the payment is made
- Configurable to meet the courts' business rules so the Court defines the eligible case types, charges and whether to accept full or partial payments
- PCI compliant solution

Extend your counter hours to 24/7 by accepting online payments through a stand-alone ePay portal, or use with our case information service, eAccess.

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## CMS Integration

Payments are automatically handled in real-time and reconciled with your CMS solution, eliminating the need to manually process transactions and update cases. All transactions are PCI compliant with no storage of credit card information anywhere on your network. Reporting of payments is captured in the CMS with the ability to view or export reports by item, user, and more.

## Convenience Fees

You can choose whether to charge a convenience fee to offset technology costs and credit card transaction fees. Alternatively, we offer a turnkey solution that removes your Court entirely from the administration of credit card processing.

# Accept Payments 24 Hours a Day, 7 Days A Week



Configure ePay for any or all portals with payable rules



PayPal to payment gateway



Accept payments in advance before the ticket or case has even been filed!

## ePay Advantage

- Configure different business rules for each of your case types
- Instant email notifications to the payor when payment is made
- Accept auto insurance information
- Track payments easily through your CMS
- Add convenience fees per transaction
- Create custom messages during the payment process

The image displays two screenshots of the CourtView ePay system. The top screenshot shows the 'Case Information' form, which includes fields for 'Case Number', 'Case Title', 'Case Type', 'Case Status', 'Case Date', 'Case Time', 'Case Location', 'Case Address', 'Case City', 'Case State', 'Case Zip', 'Case Phone', and 'Case Email'. The bottom screenshot shows the 'Payment Information' form, which includes fields for 'Credit Card Number', 'Expiration Date', 'First Name', 'Last Name', 'Address', 'City', 'State', 'Zip', 'Phone', and 'Email'. Both forms are part of a larger system interface with a navigation bar at the top and a sidebar on the left.

## About equivalent

We are driven by a justice system that instills confidence through its processes and is accessible to all citizens. Like you, equivalent aims to embrace community while advancing justice and deliver better outcomes to all who touch the justice system. We do this through our deep domain knowledge, modern technologies, and expert services that help promote public and individual safety by informing decisions at every step. As fellow stewards of justice, equivalent is committed to your mission and we value your ideals. Our people operate with fairness and integrity, believing that there is no such thing as "good enough".

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