



VIRTUAL COURT AT A GLANCE

PRE-COVID, VIRTUAL COURT SERVICES WERE IMPLEMENTED TO HELP:

- Increase access to justice
- Reduce foot traffic and wait times in courthouses
- Save costs
- Modernize the courts



NOW, COURTS ARE ALSO FINDING THAT VIRTUAL COURT SERVICES:

- Keep communities safer
- Close cases more efficiently
- Reduce failures to appear
- Help court personnel work more efficiently



VIRTUAL COURTS ARE MORE THAN JUST REMOTE HEARINGS. VIRTUAL COURTS CAN INCLUDE:

- Pre-case help
- Electronic filing and payments
- Online dispute resolution
- Remote/video appearances
- Electronic reminders and instructions
- Continuing access and interaction
- Recording of court-ordered obligations



IN A TRULY ACCESSIBLE VIRTUAL COURT...

JUSTICE-INVOLVED COMMUNITY MEMBERS SHOULD BE ABLE TO REMOTELY ACCESS:

- Help and expertise – get their questions answered
- Required forms – not just the forms, but how to complete them
- Ways to share information and documents
- Online payments
- Their own case-related materials and updates

THAT REMOTE ACCESS SHOULD BE:

- Secure
- Easy to use
- Device-agnostic
- Accessible 24/7
- Available to those without personal internet access
- Interactive, with help available